



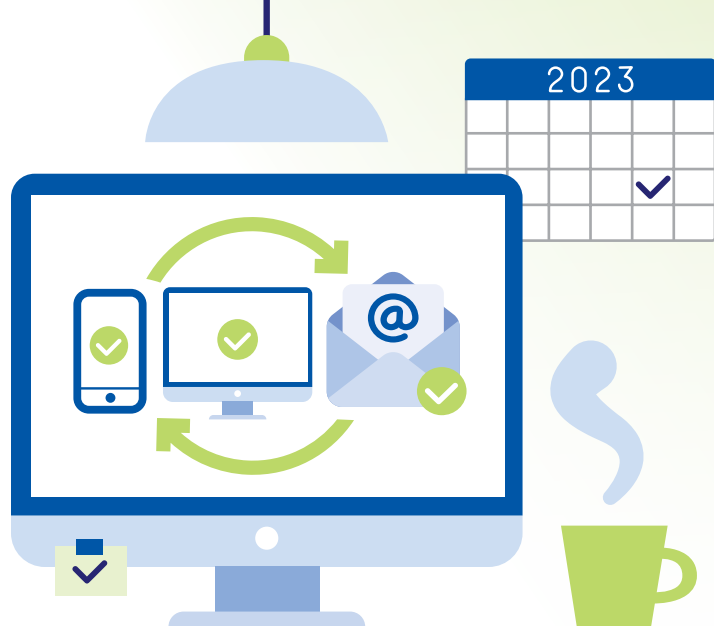
GrandBridge  
ENERGY

# Has your contact information changed?

## We need to know!

If your phone number, cell number or email address has changed, **don't forget to update your GrandBridge Energy account.**

We need this important information to contact you about planned power outages or other urgent service updates.



# Choose one of three ways to share your updated contact information

Please include your account number, service address, email, cell and telephone contacts.



## Option 1

Email [customercare@grandbridgeenergy.com](mailto:customercare@grandbridgeenergy.com)



## Option 2

- Login to the My Account portal at [myaccount.energyplus.ca](https://myaccount.energyplus.ca)
- Click **Profile** tab to update email address and telephone contacts



## Option 3

Call our Customer Service team at **1-877-871-2215**

# SPECIAL OFFER!



**Update your contact details  
before August 1, 2023  
to receive five chances  
to win \$100.\***

\* Contest to win one of five \$100 pre-paid credit cards closes on August 1, 2023. Limit one entry per account.