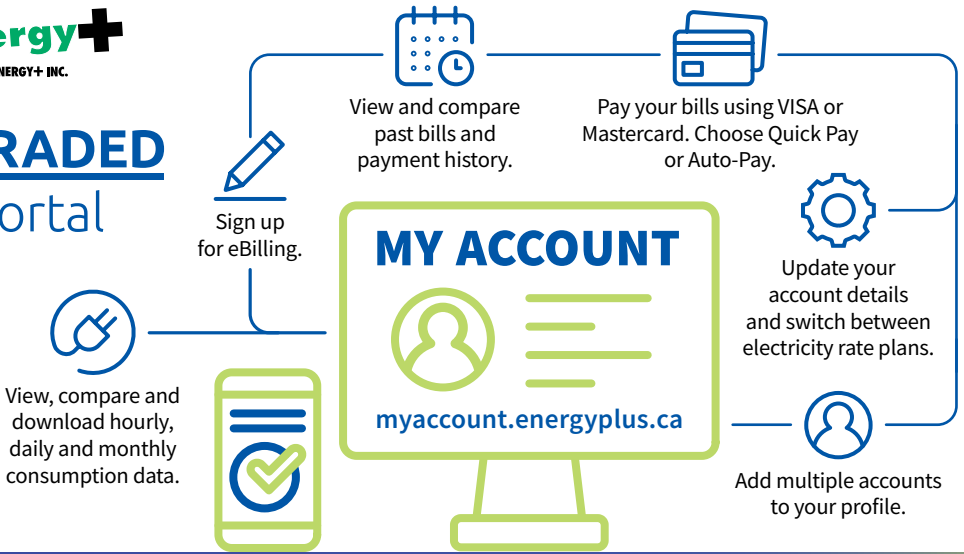




Introducing the UPGRADED My Account online portal

My Account offers many online services to help you manage your account.

- It's free, easy-to-use and mobile-friendly.
- Sign up in minutes to get access to your account and great online tools.



Sign up for My Account and login to get started today! Visit myaccount.energyplus.ca

Signing up for My Account is easy.



Please have your bill handy to sign up and complete the registration.

1. Go to **myaccount.energyplus.ca**
2. Click the **Sign Up Now** button.
3. Complete the fields in the registration form.
4. If you need help at any point, hover over the **?** in the fields to get more information.
5. Click **Sign Up Now** button.



IMPORTANT

Already signed up for My Account?

Simply login and reset your password (if you haven't done this yet) and start exploring the new features!



If you have questions regarding your account or how to use the upgraded My Account online portal, contact us at:



CUSTOMER SERVICE

(519)-621-3530
1-(877)-871-2215



EMAIL & WEBSITE

customer@grandbridgeenergy.com
grandbridgeenergy.com