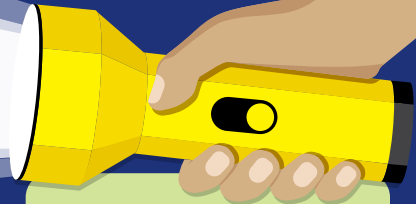




GrandBridge  
ENERGY

## Stay Connected When the Power Goes Out

We're prepared to respond and safely restore your power as quickly as possible.



**Visit Our Mobile-Friendly Outage Map**  
**[outages.grandbridgeenergy.com](https://outages.grandbridgeenergy.com)**

Get consistent, timely 24/7 updates on the location of planned and unplanned power outages, causes, and restoration status.



**Call Our Toll-Free 24/7 Outage Info Line**  
**at 1-833-769-3701 to report an outage**  
**not already showing on the Outage Map.**

Help our crews with outage restoration by reporting potential electrical safety issues (e.g., trees leaning on lines, heard a bang, or saw a flash).



**Follow Us**  
**on Social Media**

Outage updates are posted on **X**: @GrandBridgeNRG and **Facebook**: GrandBridgeEnergy.



# Stay Safe During a Power Outage

Power outages can happen at any time. Here are tips to keep your family, home and neighbourhood safe during and after a power outage.



## Avoid downed powerlines.

Always assume they are energized and therefore dangerous. Call 911 to report downed powerlines and call us 24/7 at 1-833-769-3701. Stay back at least 10 metres (the length of a school bus).



## Reduce the risk of fire.

Use flashlights instead of candles as a light source. Make sure to stock your emergency kit with flashlights and fresh batteries.



## Practice food safety.

Keep refrigerator and freezer doors closed as much as possible. A full freezer will keep food safe for up to 48 hours. That number drops to 24 hours if the freezer is half full.



## Let the weather guide you.

If the weather is hot, stay cool and hydrated. If the weather is cold, layer up clothing and blankets to keep body heat in.



## Turn off your stove.

Was the stove turned on when the power went out? If it was, turn it off so it doesn't come back on when the power is restored.



## Hold off in cleaning up.

Wait until the powerline is repaired before starting yard cleanup. Downed powerlines could be hidden beneath storm debris and tree branches.



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