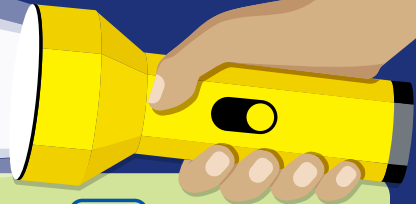




GrandBridge
ENERGY

Stay Connected When the Power Goes Out

We're prepared to respond and safely restore your power as quickly as possible.



View Our 24/7 Outage Map
outages.grandbridgeenergy.com



Text Us

1-888-726-1139

- Report a new outage not shown on the Outage Map.
- Ask questions about a current outage.
- Report a safety concern.



Call Us

1-833-769-3701

to report a new outage not shown on the Outage Map.

Help keep the phone lines open.

Do not call us to report an outage if you see the outage displayed on the Outage Map.



Stay Safe During a Power Outage

Power outages can happen at any time. Here are tips to keep your family, home and neighbourhood safe during and after a power outage.



Avoid downed powerlines.

Always assume they are energized and therefore dangerous. Call 911 to report downed powerlines and call us 24/7 at 1-833-769-3701. Stay back at least 10 metres (the length of a school bus).



Reduce the risk of fire.

Use flashlights instead of candles as a light source. Make sure to stock your emergency kit with flashlights and fresh batteries.



Practice food safety.

Keep refrigerator and freezer doors closed as much as possible. A full freezer will keep food safe for up to 48 hours. That number drops to 24 hours if the freezer is half full.



Let the weather guide you.

If the weather is hot, stay cool and hydrated. If the weather is cold, layer up clothing and blankets to keep body heat in.



Turn off your stove.

Was the stove turned on when the power went out? If it was, turn it off so it doesn't come back on when the power is restored.



Hold off on cleaning up.

Wait until the powerline is repaired before starting yard cleanup. Downed powerlines could be hidden beneath storm debris and tree branches.



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Text Us: 1-888-726-1139
Call Us: 1-877-871-2215



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