



July 2026

Important Information About the Planned Overhead Rebuild in Your Area

GrandBridge Energy is guided by a vision to be a leader in energy transformation and driven by a mission to bridge communities to the energy future. One of the ways we achieve this goal is by systematically rebuilding or upgrading older parts of our electrical distribution system.

This letter is to inform you that GrandBridge Energy will be rebuilding the aging overhead electrical distribution system in your neighbourhood to maintain reliability, starting in July 2026.

As part of this work, we will upgrade your neighbourhood's [underground or overhead] power lines. This work is expected to continue until January 2027.

The map on the back of this letter shows your street and planned work location in your neighbourhood, including the location of new and existing transformers/poles. During this project, we will work to minimize the impact on existing trees in your neighbourhood.

We want to help you to understand why this rebuild and relocation work is necessary and provide details on what to expect during the process. Our team is available to discuss the proposed equipment locations and tree-trimming requirements and consider any recommendations from residents and businesses.

We would also appreciate you contacting us now regarding any future service upgrades you may plan, such as an electrical vehicle charger or increased power requirements. This information will enable our utility to install appropriate poles and equipment during the rebuild and avoid costly changes in the future.

Power outages will be required at certain stages as this work moves forward, and you may experience planned short outages lasting less than one hour during the rebuild and relocation work. We will provide advance notice for any planned outage expected to last longer than one hour. For any outages, GrandBridge Energy will make every effort to communicate proactively with affected businesses and residents. If you have a





medical condition and rely on electrically powered equipment, please make alternate arrangements in advance of any scheduled outages.

We appreciate your patience and understanding while this important rebuild project is underway in your neighbourhood. Should you have questions or concerns or would like more details regarding this project, please feel free to contact me below.

Regards,

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MAP

