

July 10, 2026

Important Information About the Planned Underground Rebuild in Your Area

GrandBridge Energy is guided by a vision to be a leader in energy transformation and driven by a mission to bridge communities to the energy future. One of the ways we achieve this goal is by systematically rebuilding or upgrading older parts of our electrical distribution system.

This letter is to inform you that **in July-August, 2026**, GrandBridge Energy (GBE) will be rebuilding the underground electrical distribution system in your neighbourhood.

As a result, all green padmounted transformers and underground primary conductors located along Preston Parkway from Shantz Hill Rd to Parkview Crescent, are scheduled to be replaced before the end of 2025.

We want to help you to understand why this rebuild work is necessary and provide details on what to expect during the process. For your reference, the chart below provides a summary of the scope of work planned and the approximate timelines involved. Our team and contractor are available to discuss the proposed work involved for this rebuild.

SCOPE OF WORK	PURPOSE	APPROXIMATE TIMING
Installation of new underground ducts.	To replace the underground primary conductors. Our underground drilling method will help keep the ground disturbance to a minimum and reduce open work areas.	July-August 2026
Replacement of underground transformer vaults and new grounding grids.	To ensure our equipment will continue to maintain a reliable supply of electricity to your home and business, now and in the future.	July-August 2026
Installation of new primary cables and replacement of existing transformers	To improve the system reliability and allow Grandbridge Energy to better isolate areas for maintenance and reduce outages.	July-August 2026



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Power outages will be required as the work progresses. Over the course of the rebuild and relocation work, you may experience **short outages of less than one hour in length**. For any planned outages that will last longer than one hour, we will provide you with advance notification. If you have a medical condition and depend on electrically powered equipment, please make alternative provision during this planned outage.

Please note that while crews are working on-site with heavy equipment, you may be asked to temporarily move your vehicle to an alternate parking location, for a short period of time.

In the event that GBE's contractor is unable to install ducts via the directional bore method, GBE contractor will install the ducts in an Open Trench which includes driveway cuts. GBE will restore driveways & grass areas once complete.

Some fences and gardens within City right of way may need to be temporarily removed to facilitate installation of the new ducts. GBE will give brief notice to remove any obstructions along the duct path, or obstructions will be removed and put back by GBE contractor. GBE does not certify that fences or gardens will be put back exactly as existing or without damages.

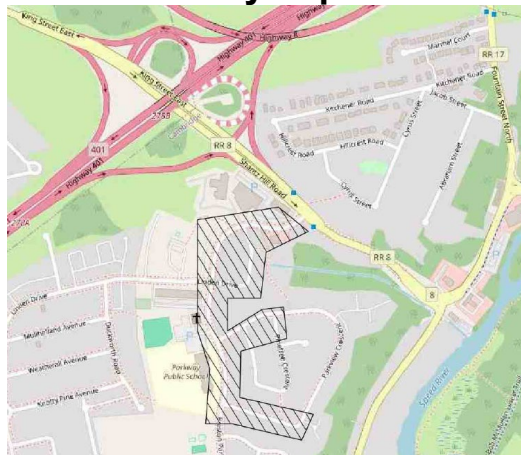
We appreciate your patience and understanding while this important rebuild project is underway in your neighbourhood. Should you have questions or concerns, or would like more details regarding this project, please contact either Norm Taylor at 519-621-3530 ext. 2542 or Andrew Sproston at 519-621-3530 ext. 2322 asproston@grandbridgeenergy.com.

Regards,

GrandBridge Energy Inc.

Andrew Sproston, Design Technician

Keymap



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