



October 2026

Upgrades to Improve Power Reliability in Your Area – Starting October 2026

At GrandBridge Energy, our mission is to deliver safe, reliable power while providing value to the customers and communities we serve. To support this commitment, we regularly plan improvements to our electrical distribution system so it can continue to meet today's needs and the growing demands of the future.

GrandBridge Energy is beginning the design phase for proposed upgrades to the overhead electrical distribution system in your area along Avenue Rd. from Elgin St. to Rosedale St. The proposed design and equipment locations are preliminary and may change following field investigations, customer feedback, utility coordination, municipal review, and completion of the detailed design.

During the design phase, GrandBridge Energy employees and authorized contractors may be in the neighbourhood completing field reviews, surveying, utility locates, measurements, equipment inspections, tree assessments, soil or geotechnical investigations where required, and photography of existing conditions. Representatives will carry company identification and will not request payment or account information while completing this work.

No construction work or planned power outages are anticipated as part of the design-stage activities described in this notice. Most activities will occur within the municipal road allowance or existing utility easements. If access to private property is required, GrandBridge Energy or its authorized contractor will contact the property owner in advance, wherever practical.

Key project details include:

- **Field Investigations:** Surveying, measurements, utility locates, equipment inspections, tree assessments, photography, and other site investigations may be completed to support the proposed design.
- **Design Timing:** Design stage field activities occurred throughout September 2026. *Timing is approximate and are subject to change due to weather, access, operational requirements, municipal or regulatory approvals or other project considerations.*
- **Customer Consultation and Feedback Deadline:** Our staff can provide project information, discuss preliminary pole, transformer, anchor, equipment, and underground infrastructure locations, and receive customer feedback.



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- To help us consider your comments before the design is finalized, please contact the project representative by October 2026.
- **How Feedback Will Be Considered:** GrandBridge Energy will consider feedback regarding proposed equipment locations, access, landscaping, trees, drainage, accessibility needs and known property conditions. Final decisions will be based on safety, electrical standards, system requirements, municipal approvals, property rights, constructability, and long-term operation and maintenance needs.
- **Future Electrical Needs:** If you are considering an electric vehicle charger, heat pump, electrical service upgrade, additional dwelling unit, solar generation, battery storage, or another significant electrical load, please let us know. Early information may help GrandBridge Energy appropriately plan equipment and capacity for the area. Providing this information does not replace any required service application or guarantee that capacity can be reserved. Standard technical, application, and cost requirements will continue to apply.
- **Future Construction Notice:** Once the design is finalized and construction has been scheduled, GrandBridge Energy will issue a separate Construction Notice with details about the confirmed scope of work, construction timeline, any anticipated access or traffic impacts, tree-trimming requirements, and any planned power outages. You can find all notices listed online at <https://grandbridgeenergy.com/outages-safety/planned-outages-work/>

We appreciate your cooperation while this important planning work is completed. Your feedback during the design phase can help us identify local conditions and minimize potential impacts before the project proceeds to construction.

If you have questions, concerns, information about your property, future electrical needs, or would like more details, please contact:

- **Ken Redfern, Design Technician**
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Email: kredfern@ggrandbridgeenergy.com



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