November 2026

Upgrades to Improve Power Reliability in Your Area – Starting November 2026

At GrandBridge Energy, our mission is to deliver safe, reliable power while providing value to the customers and communities we serve. To support this, we regularly invest in rebuilding and modernizing our electrical distribution system, ensuring it continues to meet today's needs and the growing demands of the future.

Beginning in November 2026, we will be upgrading the overhead distribution system in your area. This work is essential to maintain system reliability, enhance safety, and increase capacity as electricity use continues to grow.

As part of this project, crews will replace select poles, wires, and transformers in your neighbourhood along Norfolk Ave and Samuelson St. A map of the work area is included on the reverse of this letter.

We recognize that construction may cause temporary inconvenience. Our team is committed to completing this work as efficiently as possible, minimizing impacts to your daily routine, and keeping you informed with timely updates throughout the project.

Key project details include:

- **Scope of Work**: Please review the table below for a breakdown of planned activities and approximate timing.
- **Power Outages**: Short, temporary outages may occur to complete the work safely. GrandBridge Energy will provide advance notice of planned outages expected to last more than one hour through an automated phone call, email, or hand-delivered notice, to help minimize any disruption. Customers who require an uninterrupted power supply for critical equipment are encouraged to make appropriate backup arrangements in advance of any planned outages. Please ensure your contact information, associated with your account, is current. You will find details of planned work and outages on our website: https://grandbridgeenergy.com/outages-safety/planned-outages-work/
- **Consultation**: Our staff can provide project information, discuss proposed pole and equipment locations and anticipated tree-trimming requirements, and receive customer feedback. Final locations will be determined based on safety, technical, operational, property and regulatory requirements.

SCOPE OF WORK	PURPOSE	APPROXIMATE TIMING
Surveying and staking of pole and anchor locations.	To determine the exact location of existing facilities and property lines and to mark locations of new poles and anchors.	**Nov 2026**
Tree trimming and removals.	To achieve adequate overhead wire clearance.	**Nov/Dec 2026**
Replace/relocate poles, overhead equipment and wires. **Outage may occur during this process.**	To maintain reliability.	**Nov 2026 - Feb 2027**

(Project timelines in the above table are estimates only and are subject to change due to weather, operational requirements, or other unforeseen circumstances that may affect scheduling.)

We know this work may cause temporary disruption. We sincerely thank you for your patience and understanding as we complete this important project.

If you have questions, concerns, or would like more details, please contact:

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Project Area



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